

Dear Resident(s) –

Regardless of the current, limited in-person access to our office, we want to make sure you are aware that our staff, including our maintenance technicians, are continuing to work hard in service to our residents. If you need maintenance in your rental please don't hesitate to contact our office(s) to get that taken care of. We, like everyone else, are implementing temporary policies and procedures to best ensure everyone's health and safety. As the situation evolves, we will continue to update you with any changes going forward that may affect our residents.

We know that some of you are feeling direct financial impact from layoffs, reduced working hours, unexpected childcare bills, etc. If you find yourself in that circumstance as April 1st approaches (when the next regular rent payment is due), please don't hesitate in reaching out to the many agencies that are handling the economic relief that the State of Oregon and the Federal Government are enacting. Because so many of the details are still being ironed out, we strongly suggest that our residents contact those agencies directly for the latest information. For our part, we anticipate working with tenants and providing leniency where we are able, such as partial payment agreements and working hand-in-hand with the agencies and programs charged with providing rental assistance during this crisis.

Resources:

- Lane County Public Health Non-Emergency call center 541-682-1380 (provides latest info on Federal & State Covid-19 state-of-emergency program resources)
- Employment Dept. (program for covid-19 work-loss issues) 877-345-3484
- Homes for Good – 541-682-3755
- Catholic Community Services - Eugene Community Center 541-345-3642
- ShelterCare - 541-689-7156
- St. Vincent de Paul 541-687-5820 and 541-461-8688
- Centro Latino Americano 541-687-2667
- Salvation Army 541-343-3328 and 541-747-6229
- Community Sharing Program- Cottage Grove 541-942-2176
- 211 Info: Toll Free 211 or Online: www.211.org

Stay well,